

Memorandum

Date: May 6, 2015

To: All staff and physicians

From: Mary Ackenhusen, President & CEO, VCH
Dianne Doyle, President & CEO, Providence Health Care
Carl Roy, President & CEO, PHSA

Re: **CST project update – staffing changes**

Since our previous communication, we have finished the knowledge transfer activities with Team IBM, bringing an end to our relationship. We are now planning the next phase of the project to ensure a successful outcome. Work is underway to gather lessons learned and advance our clinical transformation strategy with an initial focus on enterprise workflows and standardization. An interim plan was developed outlining the CST work that can continue and the work that needs to be put on hold until we have further clarity on our next steps. In the next few weeks, we will engage a new vendor partner to plan the work to finish the design, build and testing of our clinical information system, preparing us for implementation.

Interim Strategy – Maintain Momentum and Slow Down Spending

We are more than halfway through the design phase of the project and our health organizations remain committed to working together to implement CST. Until we have a clearer picture of our future direction with a new vendor partner, we need to slow down some work and spending. We have an interim plan that will allow us to maintain project momentum, advance priority work that prepares us for our next phase of design while pausing some of the CST work that requires assistance from an external vendor.

Starting this week, the number of staff required for the project will decrease. Most staff will return to their previous positions or be assigned to other areas, although a few may be leaving the health organization. The recruitment team at each of our health organizations will work hard to provide ongoing employment to each affected employee.

These changes are not a result of a project budget cut or a reflection of the quality of work done by the individuals or their teams. Rather, these changes will allow us to maintain momentum in key areas while carefully managing our budget. This pausing of work will reduce our spending and help position CST to be ready to move ahead quickly and successfully.

We value the work of all who are, and have been a part of our Clinical + Systems Transformation. The people who have contributed to the project over the past two years have done outstanding work that we will build on as we revise and renew our plan and move forward. This necessary pause will allow us to move forward to achieve the best solution for both the organization and our patients.



Our path to smarter, seamless care

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We thank all of you for your dedicated work and support of this critical project, and for your patience as we prepare for the next phase. Our goal is to allow CST to move forward in a timely and fiscally responsible way. We will continue to keep you updated as developments occur and decisions are made.