

Special Memorandum

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To: Extended Leadership Teams including LMC areas; Physician Leaders; Physicians and Medical Staff

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Re: **Design Status Update for Clinical & Systems Transformation Project**

Following the recent design extension for the CST project, design and design validation remains our collective priority. This involves giving our teams time to complete the design work and further validate the design in the Cerner system. The validation checks are to ensure the system has been built to reflect the requirements that our design teams outlined and that it meets our collective needs.

Over the past month, all clinical playbooks (the outputs of each of the design teams and a key tool for testing and learning/training) have been checked for completeness and accuracy. Following comprehensive reviews, our Health Organizations did not accept these as complete.

As a result, we have been working with Team IBM to develop a plan that captures the work to finish design and the best approach for completing it. A small task force, consisting of senior leaders from both our Health Organizations and Team IBM, are meeting regularly and working in partnership to develop a solid plan. This plan includes a design schedule, a clear list and process for the remaining validation work, and a plan to address the feedback captured through the review of the clinical playbooks.

The priority is to ensure that we have well-designed workflows and a well-designed system that meets our expectations of improving patient care. It is the responsible thing to do for our patients, staff, physicians and taxpayers. The validation and additional design work being completed is impressive, and we want to acknowledge the hard work of those involved.

What happens next and will there be an impact to the project schedule or budget?

The development of the plan continues and, while there is still a lot to do, it is hoped it may be completed before Christmas. If this is achieved, the implementation of the plan will begin in the New Year. Once we have an agreed plan with Team IBM, project leaders will use this to make an informed decision about impacts to the project's budget and schedule. This will include the timing of implementation to the first rollout groups which is unknown at this time but likely to be delayed.



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What are subject matter experts working on now and will there be additional recruitment needs?

Subject matter experts who are currently working on the CST project are focused on design and design validation along with their design team. Once the Master Design Schedule, which is informed by the new plan, has been created the project will have a clear picture of the additional work to be completed and therefore the expertise that is needed. The project team will then go through the standard recruitment process of reaching out to relevant departments. We commit to providing as much notice as possible to minimize impacts to departments and programs.

For more information

If you have any questions or concerns, please email us at info@CSTproject.ca or contact:

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