

CST Drivers and Goals

How we will measure our success

The intention of this document is to provide a “definition of success” for the CST project.

Drivers	Goals
Patient safety first	<ul style="list-style-type: none"> • Reduce medication-related adverse events • Reduce non-medication related adverse events
Best way, everyday	<ul style="list-style-type: none"> • Improve delivery of evidence-based care
Face time, not chase time	<ul style="list-style-type: none"> • Reduce time to therapy • Reduce non-value added activities • Improve information sharing and participation with patients and families at transitions of care and care planning
Draw on data	<ul style="list-style-type: none"> • Inform health system management and quality improvement with better and more accessible data • Improve availability of high quality and readily accessible data for research • Enable proactive care for at-risk individuals and populations
Strengthening our core	<ul style="list-style-type: none"> • Improve reliability/stability of the technical environment • Reduce clinical information system maintenance costs

The framework outlines the key goals that, if achieved, will signify that the CST project has been successful. It is not intended to outline all possible intended outcomes of the project. There are other intended outcomes (clinical, system, and organizational) that are expected to emerge as the environment for achieving the key goals is created. These other outcomes will be detailed in the CST logic model, which will map how CST expects to achieve these goals.

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