

CST Will Help VCH Employee Reach True North Goals



Ramakanth Gade is a business analyst with Strategy Deployment and Clinical Optimization at Richmond Hospital

Ramakanth Gade says VCH's True North goals are reflected in everything his team does. He believes the Clinical & Systems Transformation (CST) project will also help him reach these goals.

"CST has the potential to deliver a phenomenal shift in the way we provide care to our patients," says Ramakanth.

He says it's critical to get data quickly to identify trends and roadblocks preventing patient flow. Today, Ramakanth accesses information in clinical information systems, but this can be difficult and time-consuming because each site has its own.

Through CST, he will be able to get data from one system shared between VCH, PHSA and PHC. "This will help analysts like me access real time information and identify problems. It also means clinical staff can see their patients more holistically and provide them with better care."

Background information

The Clinical & Systems Transformation project is a joint initiative of three health organizations: Vancouver Coastal Health, Provincial Health Services Authority and Providence Health Care. The project is designed to transform health care delivery systems and processes to improve the quality and consistency of the patient and caregiver experience. CST will support the health organizations in establishing common clinical and process standards, including work flows, order sets, clinical guidelines integrated plans of care and a common electronic health record. This clinical transformation will be supported by the implementation of a clinical information system that will replace aging existing systems. The project will be implemented in stages across the health organizations.

Website: CSTproject.ca

CST Executive Directors & Transformation Leads:

Chief Medical Information Officers:

Email: info@CSTproject.ca

VCH: Elizabeth Stanger, Elizabeth.Stanger@vch.ca

VCH/PHC: Eric Grafstein,

PHSA: Vicky Crompton, Vcrompton@phsa.ca

EGrafstein@providencehealth.bc.ca

PHC: Grant McCullough,

PHSA: Alain Gagnon,

GMcCullough@providencehealth.bc.ca

Alain.Gagnon@phsa.ca