

# This is why: Olivia's story



## With CST, we'll deliver faster, more effective critical care

Olivia is a typical six-year-old. She loves running around outside and when it rains, flopping down on the floor with her colouring books. She also enjoys collecting rocks, leaves and pine cones – anything that shouldn't be in the house.

Recently Olivia and her parents had a scare when she started wheezing and had trouble breathing. She was taken to Emergency and treated in time, but the doctor asked for her to stay overnight. In the middle of the night, Olivia had problems breathing again.

Luckily, thanks to a nurse's assessment, a care team was signaled before things got worse and Olivia received critical treatment in time.

With CST, we'll have automated early warning systems, such as PEWS, that help identify patients with deteriorating conditions. Escalation aids built into the system will allow clinical teams to act more quickly and efficiently as they deliver urgent patient care.

*Olivia is a fictional character but her story is a composite based on true events.*



**Best Way, Every Day: Improve the quality and consistency of care**