



Our path to smarter, seamless care



OUR FUTURE

A connected health system that works –
for patients and the people who care for them.



PROJECT DRIVERS



Patient Safety First

*Reduce errors and
adverse events*

From timely access to information, to barcode scanning of medications, to better care planning, we're investing in a safer future.



Best Way, Every Day

*Improve quality and
consistency of care*

We're designing safe, efficient care pathways that reflect the latest evidence to reduce unnecessary variations in care.



Face Time, Not Chase Time

*Improve the health care
experience for patients
and care teams*

Care teams won't have to chase charts and repeat questions or tests, and patients and families can be confident partners in their care.



Draw on Data

*Gather better data to
improve health system
planning, research and
proactive care*

Fuller, richer information will give us a clearer picture of how we're doing and where we can improve.



Strengthen our Core *Improve information system reliability and sustainability*

Replace outdated systems with one clinical information system, which will connect with other key systems and make it easier to deliver quality care.

FOUNDATIONAL PRINCIPLES

Patient-centred

Improved patient
experience and outcomes

Adoption

Full adoption of electronic
record and clinical standards

Productivity

Overall neutral or positive
impact on health system efficiency

HOW THINGS WILL CHANGE

Standardized Clinical Content

- Order sets
- Interdisciplinary plans of care
- Structured documentation standards
- Standardized nursing content
- Algorithms for proactive response to sepsis
- Structured terminology for diagnosis/problems

Shared & Improved Processes

- Patient intake, triage and admission
- Closed loop medication management
- Downtime processes and policies
- Discharge processes
- Rapid Response Team activation

Better Use of Technology

- Electronic medication reconciliation
- Computerized provider order entry
- Electronic bedside medication administration
- Electronic clinical documentation
- Shared electronic health record
- Automated dispensing cabinets
- Clinical decision support
- Results and reports distribution to primary and community care
- Automated monitoring with Bedside Medical Device Integration (BMDI) & FetaLink
- Shared data warehouse