

# This is why: Ana Lucia's story



## With CST, we'll help patients share their treatment wishes

Ana Lucia has lived a long, happy life. She's been married to her husband, Diego, for 50 years, and they have two grown children and three grandchildren. Her family is central to her life. Ana Lucia and Diego came to Canada 40 years ago, looking for new opportunities, and they worked hard to build a comfortable life for their children.

Ana Lucia appreciates the care she's received at BC Cancer. She knows all her caregivers by name, and everyone knows her. But her cancer isn't going away, and she doesn't have a lot of time left.

Critical information about her treatment wishes, including those related to advanced care plan-

ning, will be documented in the CST Cerner clinical information system, so everyone caring for her is aware of her wishes. Caregivers will have real time access to the information they need when they need it.

CST will improve communication so that Ana Lucia receives the best and most appropriate care according to her wishes, values and beliefs, allowing her and her family to make the most of their remaining time together.

Together with CST, we can ensure seamless care for Ana Lucia and her family.

*Ana Lucia is a fictional character, but her story is a composite based on true events.*



**Best Way, Every Day: Improve the quality and consistency of care**